City of San Buenaventura Enterprise System Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected	Frequency Updated
Comcate	Comcate	Customer Relationship Management (CRM)	Code Enforcement Service Requests Citizen Engagement Public Records Request	City Manager City Manager City Manager City Manager	Daily	As Needed
ESRI	ArcGIS ArcGIS Online	Geographic Information Systems (GIS) Cloud-based GIS Mapping Solutions	City Wide Information displayed spatially Infrastructure - Streets, Water, Sewer, Storm Drains Zoning, General Plans Integrated maps with other applications	GIS	As Needed	As Needed
Lucity	Lucity	Work Order & Inspection System for City assets & infrastructure	Street asset & above-ground storm infrastructure work orders & inspections Sewer & below-ground storm infrastructure work orders & inspections Water infrastructure service requests & work orders Fire hydrant inspections	Public Works - Streets Public Works - Wastewater Public Works - Clean Water	Daily Daily Daily	Daily Daily Daily
Microsoft	Outlook	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Microsoft	Office 365	Access to Office applications plus other productivity services that are enabled over the Internet (cloud services).	The fully installed applications include Word, Excel, PowerPoint, OneNote, Outlook, Publisher, Access, Sharepoint, and Teams	Information Technology	Daily	Daily
NEOGOV	NEOGOV	Online Applicant System	Applicant Tracking	Human Resources	Daily	Daily
UNIT4	UNIT4 Business World	Financial System Human Resources Budgets	Accounts Payable / Account Receivable Payroll Purchasing Fixed Assets General Ledger Cash Receipts Bank Reconciliation Financial Reporting Budgeting Time Keeping (electronic) Job/Pay Classification Personnel Maintenance Benefits Administration Position Control	Finance Department All Departments Human Resource Department Human Resource Department Human Resource Department	Daily Daily Daily Bi-Weekly Daily	Daily Daily Daily Bi-Weekly Daily
Active Network	ActiveNet	Recreation Software	Online Registration Online Payments Track Class Registration	Parks & Recreation Department	Daily	Daily
SolarWinds	Web Help Desk	Helpdesk Ticketing System	HW/SW Inventory Track/Manage/Submit Online requests Knowledgebase Employee Self Service	Information Technology	Daily	Daily
ISE	InTime Solutions	Public Safety Scheduling	Timekeeping, Scheduling & Notification for Police Department	Information Technology/Police	Daily	Daily
Kronos	Telestaff	Workforce Management	Timekeeping, Scheduling & Notification for Fire Department	Information Technology/Fire	Daily	Daily
Tyler Technologies	Energov Enterprise	Enterprise Workflow Management	Contact Management Permitting Inspections Code Enforcement Request Management Electronic Plan Review	Information Technology	Daily	Daily
Progressive Solutions	License Track	Business License	Business License Registration and Renewal	Information Technology	Daily	Daily
Granicus	Granicus	City meeting management	Webcasting Agenda Management Vote cast	Information Technology City Clerk	As Needed	As Needed
CivicPlus	Hosted Website	City website	Content management for web posting/calendars/documents Web applications	Information Technology	As Needed	As Needed
City of Ventura	Sharepoint	Internal City web site	File sharing module Posting shared information for employees	Information Technology	As Needed	As Needed
Hyland	OnBase	Enterprise Document Management	Document Retrieval , Document Repository, Agenda Management	Information Technology City Clerk	As Needed	As Needed